

# Quality Management Framework

Aspect Australia



Easy English

## Blue words



Some words in this book are **blue**.

We write what the blue words mean.

## Help with this book



You can get someone to help you

- understand this book
  
- find more information.

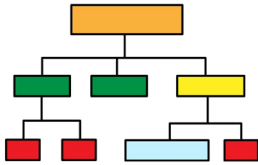


Contact information is at the end of this book.

## About this book



This book is from Aspect Australia.

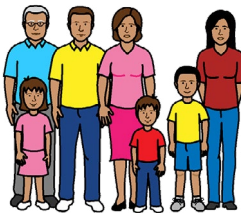


This book is about our

### **Quality Management Framework.**

A Quality Management Framework is how we make sure we always try to do better for

- autistic people
- families of autistic people.



The Quality Management Framework says we will

- do what we say we will do
- work with autistic people.



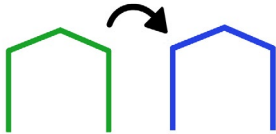


We will

- look at what we do well



- look at what we could do better



- change things if we need to.



We want to know

- what you think we do well



- what you think we could do better.



We will ask you what you think about our work

- on the phone



- in an email.



We will ask our staff

- what we do well



- what we could do better.



We will make sure our staff

- are safe at work



- can learn new skills at work if they want.

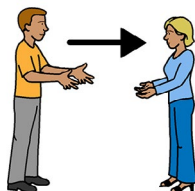


We will follow the laws about

- education



- the NDIS.



We will work with organisations that

- help autistic people



- can help us do better.

## More information



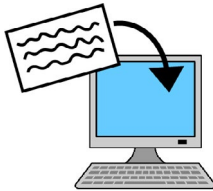
For more information contact  
Aspect Australia.



Call  
1800 277 328

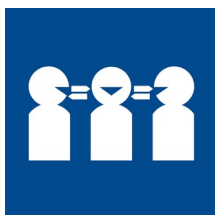


Website  
[aspect.org.au](http://aspect.org.au)



Email  
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## If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

## If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website [accesshub.gov.au/nrs-helpdesk](https://accesshub.gov.au/nrs-helpdesk)



Call 1800 555 660

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